

Integration Drives ENGIE's **Digital Transformation**

Boomi's integration platform unites legacy and cloud applications, helping ENGIE increase agility while cutting costs by a factor of 10.

Transformation

BUSINESS GOALS

ENGIE is one of the world's three largest energy groups. Far and away the biggest player in France, ENGIE serves almost 23 million homes, as well as 41,000 businesses and organizations. ENGIE's Enterprises & Collectives (E&C) business unit focuses on helping its commercial customers become more energy efficient with new technologies and energy management practices.

ENGIE is committed to creating the energy environment of the future, addressing climate change and the changing ways in which people and organizations use energy. The success of its mission depends on low-carbon energy and digital transformation.

TECHNOLOGY CHALLENGES

It was the quest for agility that led ENGIE to rethink its integration systems and processes. The company sought out a modern, low-code development environment to:

- Bring far greater speed and efficiency to integration projects
- Rapidly respond to business requests for new cloud applications and data dashboards
- Deliver visibility across business processes

ENGIE viewed a cloud-native integration platform as crucial to a much broader transformation initiative, which encompassed the replacement of sales, marketing and operational applications and devices, as well as database platforms and processes.

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Boomi has many advanced features that eliminate technical complexity and greatly simplify how we build integrations.
The successful implementation of so many business processes in such a short time surpassed all my expectations.

Alain Abenhaim, Information Security and Systems Architect

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HOW BOOMI HELPED

Boomi, a Dell Technologies business, immediately emerged as the obvious integration solution. Boomi's platform is agile, quick to deploy, robust and easy to use, which helped ENGIE retake control of its business processes.

In adopting Boomi, ENGIE changed its entire approach to integration. Formerly, integration was focused on getting data from one point to another. But Boomi eliminated barriers among siloed applications and data. It offered a highly flexible, efficient and scalable cloud-native integration platform for rapidly connecting ENGIE workflows.

Boomi provides end-to-end visibility for each business process, like signing a contract or generating an invoice. It tracks all data as it's processed, integrated and dispatched to other applications.

This improved agility and visibility facilitates simple changes, such as tweaking interfaces, as well as major upgrades.

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The benefits of Boomi reside above all in the speed of the platform, which makes it quick and easy to set up complex integrations.

Maxime Aprin
Integration Architect, SWORD

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RESULTS & BUSINESS OUTCOMES

Every day the Boomi cloud-native integration platform carries out 75,000 processes and moves more than 2 million documents. Boomi easily executes what were previously unfeasible cloud integrations. With Boomi, ENGIE has:

- Integrated 250 processes
- Reduced costs by 90 percent by replacing point-to-point integrations
- Decreased time to market for new services
- Delivered greater agility and visibility across IT and business operations

Thanks to these significant savings and productivity gains, ENGIE has the freedom to invest in functional, strategic changes to its information system, such as overhauling an invoicing workflow that had become uncontrollable. Boomi also helps ENGIE more easily support customer service.

For ENGIE, integration — once a liability — now provides a competitive edge in the rapidly evolving energy market.

CUSTOMER SPOTLIGHT

Market:	Energy
Headquarters:	Paris, France
Founded:	2008
Customers:	23 million homes*
Employees:	150,000*
Revenue:	\$66 billion*
Partner:	SWORD IT Services

*Parent company

View all customer stories at Boomi.com/Customers

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